



(FSA) can electronically view and respond to the submitted challenges and adjustment requests accordingly. Due to COVID 19, schools are asked to submit their Participation Rate Appeal, Economically Disadvantaged Appeal, and Erroneous Data Appeal via email to the Department to the email address provided below.

Please note that if a technical problem caused by the Department results in an inability to access the data, schools have five business days from the receipt of the eCDR notification package to notify Partner Eligibility and Oversight (PEO) services at the email address given below. All schools must meet the established submission timeframes for CDR adjustments and appeals. The Department will not review adjustments and appeals that any school submits outside of the established timeframes.

If you have any questions about your FY 2018 official school CDR review process, please refer to "Default Management Frequently Asked Questions" at <https://fsapartners.ed.gov/knowledge-center/faqs>. If you have further questions you may refer to the Cohort Default Rate Guide (CDRG) or contact the PEO at (202) 377-4259 or via email at [fsa.schools.default.management@ed.gov](mailto:fsa.schools.default.management@ed.gov). You may also visit the Default Management website at <https://fsapartners.ed.gov/knowledge-center/topics/default-management> which includes the CDRG, a primary reference source for schools to understand the CDR and related processes.

Sincerely,

Marcus DeCosta  
Director, Cohort Default Rates Group  
Partner Participation and Oversight  
Partner Eligibility and Oversight Services

Dr. Michael Marion, Jr., Director, Partner Eligibility and Oversight Services

Special note for schools with 29 or fewer borrowers entering repayment for the FY 2018 period: Please refer to page 2 of the CDRG for information regarding the average rate formula and calculation.