



## ACCREDITATION COUNCIL FOR BUSINESS SCHOOLS AND PROGRAMS

**Bringing Together Those Dedicated to Teaching Excellence** 

March 5, 2015

Ms. Xiomara Santiago Faculty University of Puerto Rico - Cayey - Business Adm 205 Avenue, Antonio R. Barcelo Cayey, PR 00736

Dear Ms. Santiago,

The Baccalaureate/Graduate Degree Board of Commissioners met on November 17-18, 2014, and reviewed your quality assurance report. After review, the board voted to accept your report, and provided the following comments:

Remove Conditions on Criterion 3.d, 5.3.1.b, 5.5.1, and 6.1.3.

Place Condition on Overview 09: The business unit must routinely provide reliable information to the public on their performance, including student achievement. Describe how you routinely provide the following results to the public. 1. Student Learning Outcome Assessment Results: Such as what you report in standard #4, ETS, MFT, accounting assessment, management assessment, critical thinking, communication, etc. 2. Program Results: Such as what you report in standard #6, graduation rates, retention rates, job placement, etc. If you provide a link to aggregate business student results please ensure the link goes directly to the results such as this link: <a href="http://www.nccu.edu/formsdocs/proxy.cfm?file\_id=2299">http://www.nccu.edu/formsdocs/proxy.cfm?file\_id=2299</a>.

Please ensure that all appropriate information is on the web site and include a link that works.

**Place Condition on Standard 3:** Although the table in the QAR was completed with four examples, each example only had a maximum of 1 or 2 data points and not the 3-4 data points needed to determine a trend.

The Conditions must be removed by 9/15/2018. Progress on the Conditions must be reported in future Quality Assurance Reports; it is not necessary to report on OFIs.

Your next quality assurance report will be due 9/15/2016 and your reaffirmation is scheduled for 2021.

Any questions regarding the boards response should be directed to Ron DeYoung, phone: 816-695-9585 or email: <a href="mailto:rdeyoung1@kc.rr.com">rdeyoung1@kc.rr.com</a>.

11520 West 119<sup>th</sup> Street• Overland Park, Kansas 66213 913-339-9356 • Fax 913-339-6226 • info@acbsp.org • www.acbsp.org University of Puerto Rico – Cayey – Business Administration Page Two March 5, 2015

We hope to see you at the 2015 ACBSP Annual Conference, which will be held at the Downtown Marriott in Philadelphia, Pennsylvania June 12-15, 2015. Additional information will be available on our website at <a href="https://www.acbsp.org">www.acbsp.org</a> beginning January 2015.

ACBSP is looking forward to our continued relationship with University of Puerto Rico - Cayey - Business Adm. Thank you for providing quality business programs for your students. We are happy to have you as one of our valued members.

Sincerely,

Steve Parscale, Ph.D. Chief Accreditation Officer

C: Mr. Jose Perez, Program Director

Dr. Ray Eldridge, Baccalaureate/Graduate Degree Board of Commissioners

Mrs. Awilda Caraballo-Bonilla

Professor & Department Head

University of Puerto Rico - Cayey - Office Systems

205 Barcelo Avenue

Cayey, PR 00736

Dear Mrs. Caraballo-Bonilla,

The Baccalaureate/Graduate Degree Board of Commissioners met on November 17-18, 2014, and reviewed your quality assurance report. After review, the board voted to accept your report, remove all existing conditions, and place one note on your business program. The Board provided the following comments:

Remove Conditions on Criterion 3.d, 5.3.1.b, 5.5.1, and 6.1.3.

**Place Note on Criterion 3.d:** Although a lot of progress has been made towards developing a plan to determine the satisfaction of and to build relationships with students and stakeholders, the plan is in the initial stages of deployment. Please continue to report progress on a fully developed and deployed system along with the results and improvements made to the program.

Progress on the Note must be reported in future Quality Assurance Reports. Your next quality assurance report will be due 9/15/2016 and your reaffirmation is scheduled for 2021.

Any questions regarding the boards response should be directed to Ron DeYoung, phone: 816-695-9585 or email: rdeyoung1@kc.rr.com.

We hope to see you at the 2015 ACBSP Annual Conference, which will be held at the Downtown Marriott in Philadelphia, Pennsylvania June 12-15, 2015. Additional information will be available on our website at www.acbsp.org beginning January 2015.

ACBSP is looking forward to our continued relationship with University of Puerto Rico - Cayey - Office Systems. Thank you for providing quality business programs for your students. We are happy to have you as one of our valued members.

Sincerely,

Steve Parscale, Ph.D.

Chief Accreditation Officer

C: Ms. Rosalia Ortiz-Colon, Administrative Secretary
Dr. Charlene Conner, Baccalaureate/Graduate Degree Board of Commissioners

2 attachments



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Nov. 2014 BacGrad QA Response LTR - UPR CAYEY - OFFICE SYSTEMS - sent March 2015.pdf 215K